

HOMELESSNESS SERVICES IN ITALY

**INFOGRAPHICS
FIO.PSD 2022**

Members

NGOs and Municipalities are members of fio.PSD

REGIONS

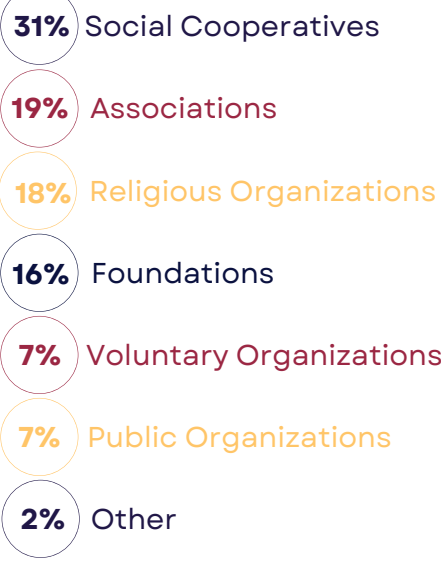
Valle d'Aosta	1
Piemonte	17
Lombardia	31
Trentino Alto Adige	5
Veneto	19
Friuli Venezia Giulia	7
Liguria	9
Emilia Romagna	16
Marche	2
Toscana	7
Lazio	8
Abruzzo	1
Campania	4
Molise	2
Puglia	4
Calabria	3
Sicilia	10



MUNICIPALITIES

- Torino
- Milano
- Brescia
- Trento
- Venezia
- Padova
- Verona
- Bologna
- Napoli
- Unione Comuni Valle del Savio

146 MEMBERS

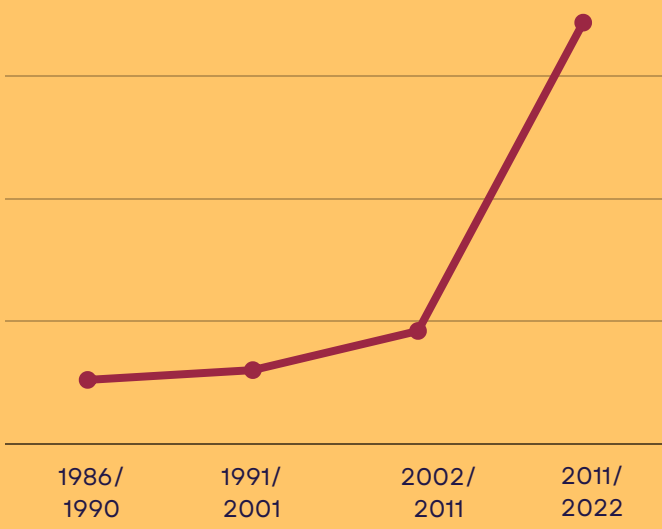


Main expertise

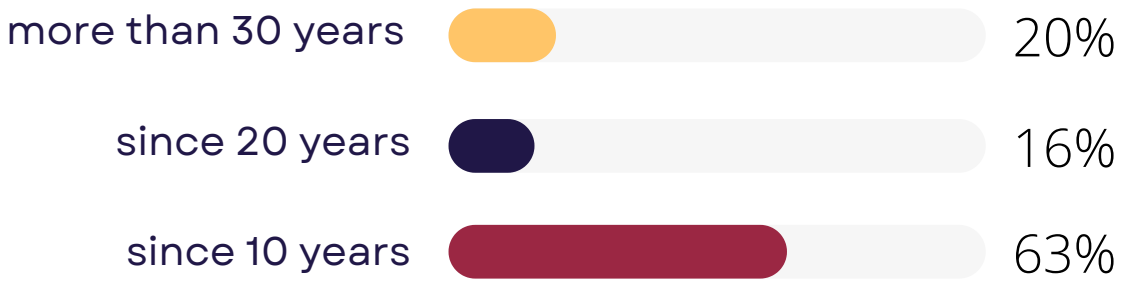
- Educators
- Social operators
- Social workers

11,000 volunteers
9 out of 10 members take advantage of volunteers

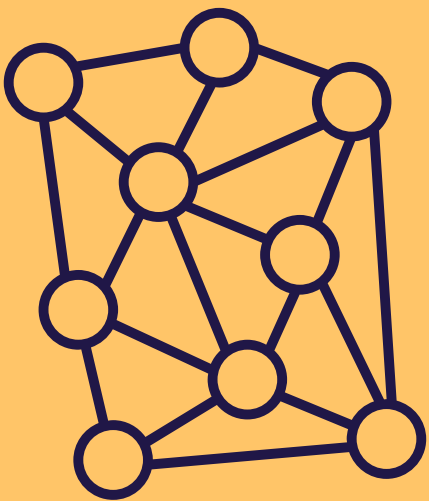
MEMBERSHIP



In the last 4 years,
30 organizations
have joined fio.PSD

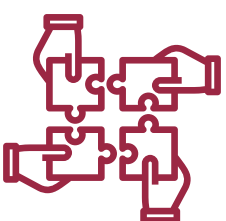


WHY JOINING fio.PSD



To be part of
an organization network
focused on homelessness
is the main reason
to join the Federation

OTHER REASONS



6 out of 10 members
regularly collaborates with each other
on specific topics

Services provided

433 services*

1.468 measures*

Basic needs assistance, tailored services and Housing First are the main services provided by members

Services**

Case management ***



→ Tailored projects



Social secretariat



→ Orientation to local services



Night services



→ Night shelters



Housing First/Housing Led



→ Housing Led



Basic needs assistance



→ Clothes distribution



Daily services

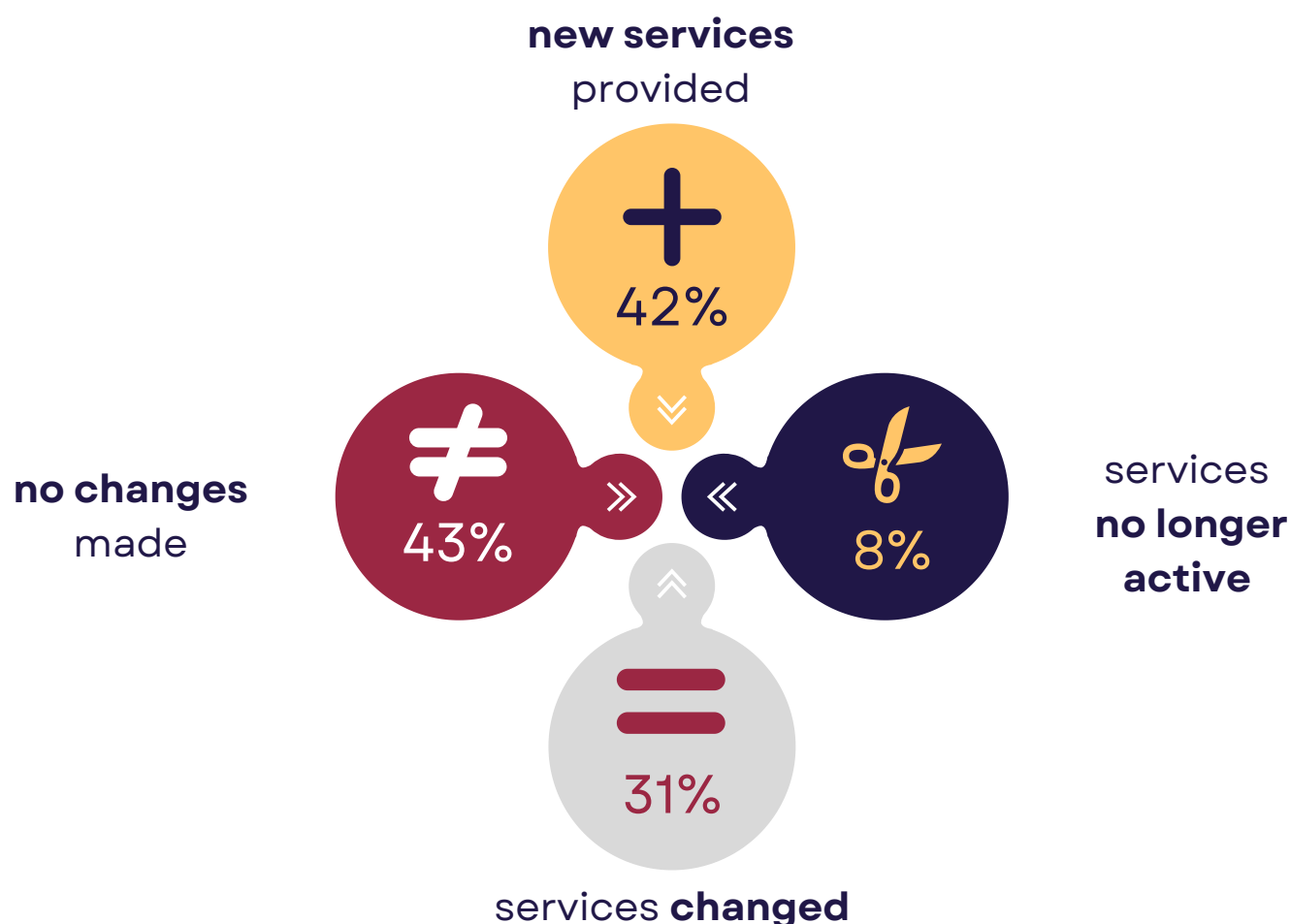


→ Daily centers



WHAT HAS CHANGED DURING THE PANDEMIC

24/7 shelters and services and Housing projects are the main change reported by members in the post-pandemic period



*Data are referred to active services and measures in the month of May

** percentages are referred to the quote of members providing the services

***"Case management" means "the activation of specialistics and cultural resources, formal and informal, provided to homeless people, in a helping relationship" (Guidelines for Tackling Homelessness in Italy, par 2.7)

INNOVATION

Beyond traditional services, fio.PSD members carry out innovative and specialised services, tailored on needs of homeless people



Social first aid

Milano, Torino, Venezia, Bologna, Roma, Napoli, Verona, Udine, Brescia, Trento, La Spezia, Pisa, Bari, Palermo, Ravenna, Canossa, Trieste

Shelters for:

24/7

Victims of violence
People with animals
Couple
LGBTQ+



PAIS - Patti per l'Inclusione Sociale

Torino, Bologna, Verona, Udine, Brescia, Mantova, Biella, Cuneo, La Spezia, Jesi, Trento, Bari, Ragusa, Ravenna, Canossa, San Benedetto del Tronto

job interventions for:

women victims of violence
adults with low income
deinstitutionalized young people



Housing First for young people

Milano, Torino, Bologna, Palermo, Verona, Trieste, Rovigo, Udine, Cuneo, Lodi, Jesi, Ravenna, Canossa, Pisa, Bari, Ragusa, Siracusa, Agrigento

Housing Led for families

Spread housing solutions

Housing h15



Post-acute

Milano, Torino, Venezia, Bologna, Firenze, Roma, Napoli, Verona, Padova, Udine, Ravenna, Genova, La Spezia

Health centers

Psychological support
PIE services for victims of GBV
Street units



Legal support

Milano, Torino, Venezia, Bologna, Firenze, Roma, Napoli, Palermo, Verona, Padova, Ravenna, Genova, La Spezia, Modena, Pordenone, Trento, Trieste, Gorizia, Imperia, Lodi, Brescia, Termoli, Biella, Cuneo, Foggia, Bari, Ragusa, Siracusa, Catania, Cosenza

Assisted return

Family reunifications



Community Workshops

Milano, Torino, Bologna, Napoli, Palermo, Bari, Verona, Udine, Cuneo, Treviso, La Spezia, San Benedetto del Tronto

Socialization centers

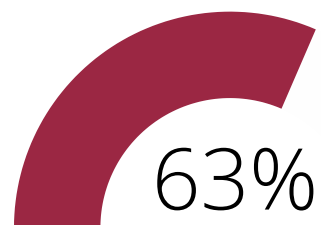
Citizenship workshops

Workshops on housing

Self-evaluation of services

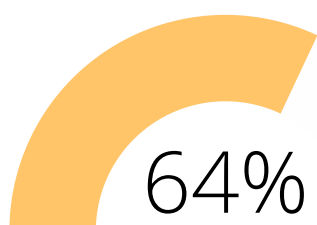
REFERENCE POINT

6 out of 10 members consider themselves as an important reference point for homeless people in their area



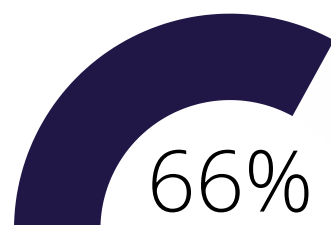
ADEQUACY OF SERVICES

6 members in 10 consider quite adequate the services and interventions provided to users



CHANGE OF SERVICES

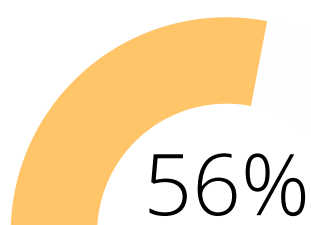
6 members in 10 report that their organizations have contributed to change the service offer for homeless people



Network with other local services

LOCAL ROOTS

More than half of the members report that their services are well-known by the other local services in the cities



NETWORK WITH LOCAL PUBLIC SERVICES



Good relations with local social services



Difficult involvement of local health services

Homeless people

socio-anagraphic profiles and main vulnerabilities of homeless people in services

17,000*

people users of homelessness services

Men



Women

Single adults



Families

Young
18-24 years

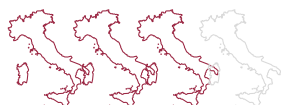


25-65 years



Over 65 years

Italian

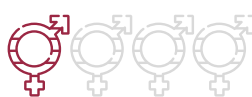


Peolpe from
UE countries

Migrants from
extra UE countries



Victims of GBV



People with
addictions

People with
fragile health
conditions



People with
mental health
problems

Minumun income
recipients



Civil invalidity
recipients

Employment
centers users



People with
STP card

Virtual
residency



Residency

Waiting for
residency

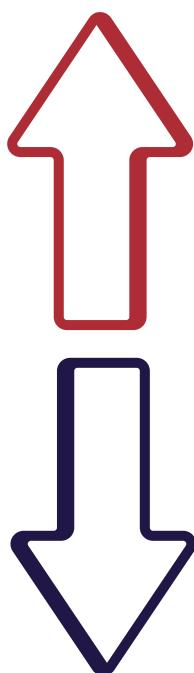


*informed estimate reported by fio.PSD members

CHANGE OF USERS

Change of user profiles and reasons in access to homeless services during the last year

19%
report a
DECREASE
of homeless people
in the services



81%

members report an
INCREASE
of homeless people
in the services

PROFILES

Increase of :



women



young turning 18, also with
mental health problems



lonely elderly



families



single mothers
with children



italians



migrants,
also without documents



asylum seekers



people with addictions



people who lost their house,
also employed

REASONS

People ask for support
of services for:

urgent needs



basic needs

health related problems and access to cure

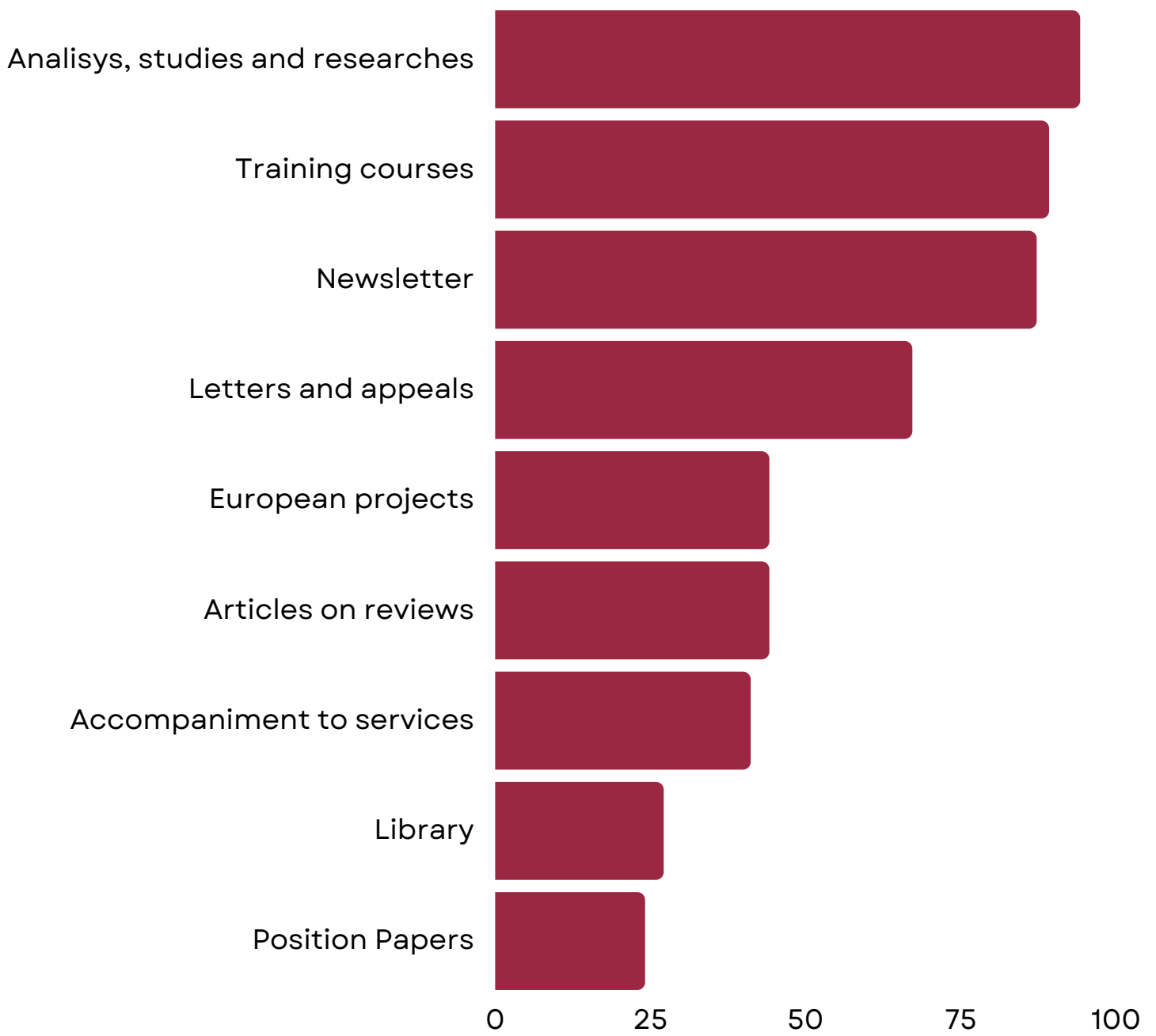


need of a place where
spend the recovery and
post-acute period



access to urgent cure
and first aid

KNOWLEDGE OF ACTIVITIES



PARTICIPATION TO ACTIVITIES PROMOTED BY THE FEDERATION

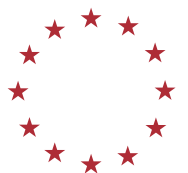
Frequently

Barely



Surveys, call, questionnaires

European projects



Members meetings

National projects



Eventis, also onlie (seminars, conferences, ecc...)

National working groups



Training events

NEEDS

Training courses for social workers

Analisis on homelessness and policies

Support in coprojection

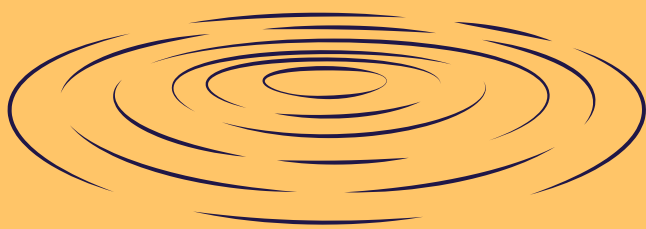
Dissemination and sharing of good practices

Researches, analisis and studies on emerging profiles of homelessness and services

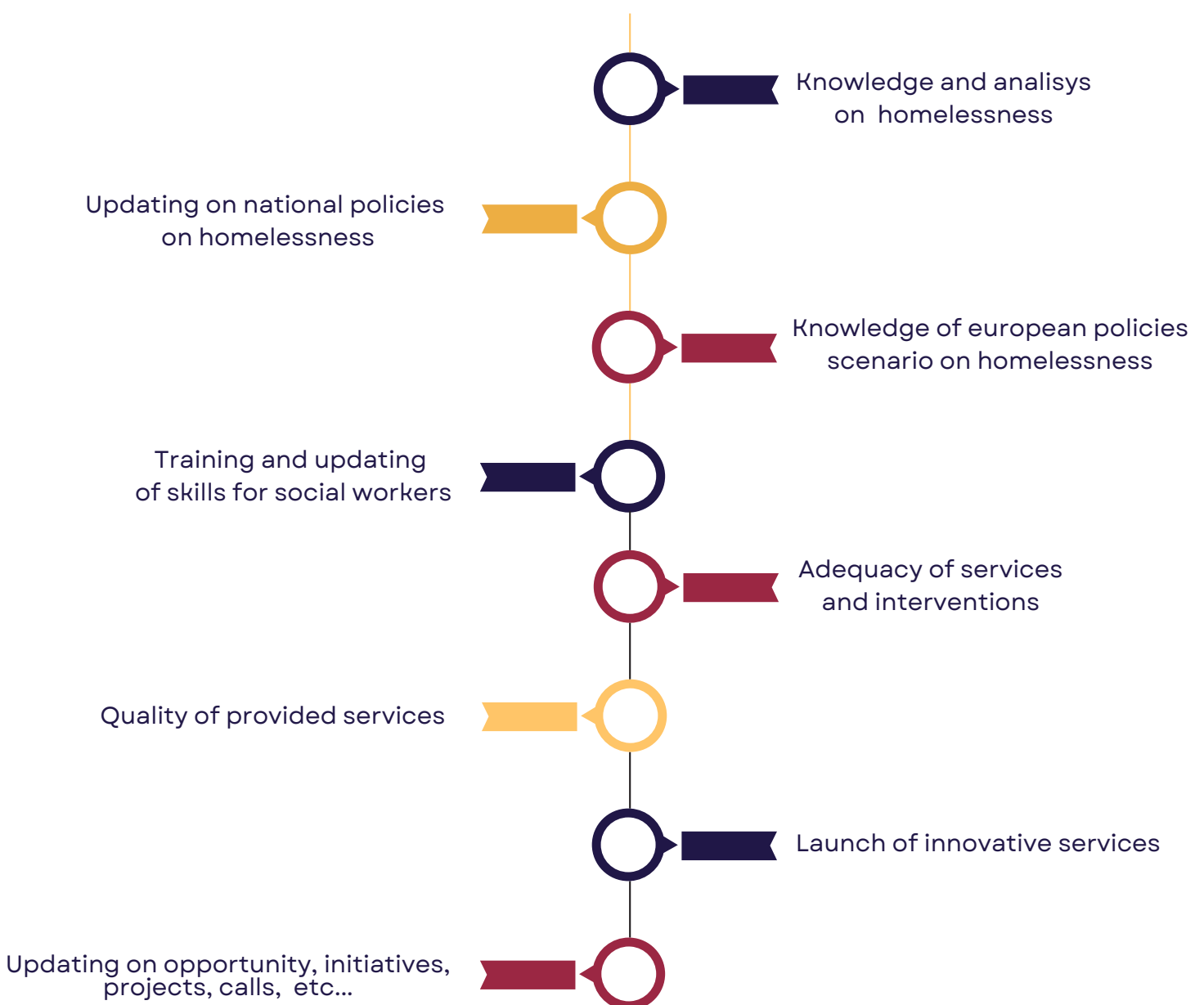
European ad national information initiatives and events

Monitoring on organizational and operative path

IMPACTS OF THE FEDERATION



9 out of 10 members report that the Federation have a **medium-high impact*** on main topics related to homelessness sector



*The impact index has been designed by a series of multiple response questions on 8 items



ABOUT US

MEMBERS



OBSERVATORY

**COMMUNITY
HF ITALY**



LIBRARY

REPORT



TRAINING

MEDIA



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