

ANSWERS TO REQUEST FOR INFORMATION ABOUT DOMICILIATION/REFERENCE ADDRESS

Italy - November 2016

1. We would like to know whether this kind of service is provided in other European countries (regarding especially the Homelessness target group)

Yes. In Italy we provide this kind of service. In any case, there is the national law (number 1228/1954) that guarantees the residence for every citizen, also for homeless people. The problem is that Municipalities – having the responsibility of the Civil Registry – deal with discretionally the residence for homeless people. Officers often request as well guaranties as rental agreement, contract of job, income, health assurance, positive evaluation by the social services/taking in care. Homeless people have not these guaranties.

2. Who offers the services? Municipalities, NGOs or both?

Many NGOs, Caritas, “Case dei diritti sociali” offer their address as the “domicile/residence” for homeless people. A few Municipality offers them an address in “nonexistent street” with the imaginary name. It works as the official residence. There are agreements between Municipality and Associations for dealing with that.

3. What are the rights given to people and what can they ask for?

The “virtual residence” gives these rights: identity card; doctor; health/fiscal code; vote; job; retirement income; residence permit (as green card).

4. Are there a lot of demands? Especially in big cities

Yes, there are. From *fiO.PSD*’s members receive many questions about residence. We are trying to defend this right through the Guidelines and the Campaign for the vote during Election Day.

5. What are the problems encountered by beneficiaries or services providers?

See above.

6. Do some organizations start to develop NTIC [information technology] services and if yes do they help beneficiaries and how?

It is very interesting and we are observing that but we do not able to respond now.